



**PROPERTY PRACTITIONERS
REGULATORY AUTHORITY**

CONTINUOUS PROFESSIONAL DEVELOPMENT (CPD)

FREQUENTLY ASKED QUESTIONS

1. Why do we have to do CPD?	<ul style="list-style-type: none">• CPD is a crucial component of maintaining and enhancing the professionalism of property practitioners. It ensures that they are well-equipped to navigate the challenges of a constantly changing industry and continue to provide high-quality services to their clients.
2. Who qualifies to participate in CPD?	<ul style="list-style-type: none">• Only non-principal and principal Property Practitioners as provided in Regulation 33.5.1
3. Why should we be limited to only 4 modules per year, why can't we do 12 modules?	<ul style="list-style-type: none">• Regulation 33.5.3, provides for the completion of 12 CPD modules, with a requirement to fulfill a minimum of four modules per year within the three-year cycle. Additionally, it specifies that the repetition of any module is not allowed throughout the duration of this rolling three-year cycle.
4. Why do I need to complete a Personal development plan (PDP)?	<ul style="list-style-type: none">• To participate in the CPD eLearning program, you must have completed your Personal Development Plan (PDP). Double-check that your PDP is up-to-date and aligned with your professional goals.

<p>5. I paid R2000 in 2022 and did not participate in CPD, can I be allowed to use that money for 2023?</p>	<ul style="list-style-type: none"> Property practitioners who have not participated in 2021 and 2022 will still need to pay for the previous years including 2023 to be able to gain access to their 2023 CPD portal.
<p>6. I have covered the years 2015, 2016, and 2017, but since I began in 2023, I am unable to retrieve information for the years 2018, 2019, 2020, 2021, and 2022.</p>	<ul style="list-style-type: none"> All Property Practitioners who have not completed their CPD before 2023 will not be able to access or catch up on the previous years due to the implementation of the Property Practitioner Regulations.
<p>7. I have paid but I can't access my videos, why is that the case?</p>	<p>Instructions on how to clear browser cache:</p> <ul style="list-style-type: none"> Open Google Chrome. Then click the three-dot icon in the top-right corner of the window. Next, click Settings. Then select Privacy and Security. You will see this in the left sidebar. If you don't see this option, try expanding your browser window by clicking the square icon in the top-right corner of the window. Next, click Clear browsing data. Then check the boxes for Cookies and other site data and Cached images and files.
<p>8. Will my historical data appear on the new portal now that we no longer use the points system but modules?</p>	<ul style="list-style-type: none"> Yes, although your historical data will remain visible on the current system, you won't be able to access it; you'll only have the ability to view it.
<p>9. I passed my exam in 2022 but I was only upgraded in 2023. When am I eligible to start participating in the CPD program?</p>	<ul style="list-style-type: none"> Your commencement date will be 2023 because you have written and passed the exam in 2022

<p>10. I passed my PDE 4 exam in 2024 when do I start participating in CPD?</p>	<ul style="list-style-type: none"> • PPRA has amended the CPD policy to allow property practitioners who have written and passed the PDE4 between February and June to participate in the CPD programme within the same calendar year. • Additionally, those who have written passed PDE4 between July and November, have been upgraded to non-principal property practitioner status will commence with the CPD 1st cycle the following calendar year.
<p>11. I have attended the PPRA stakeholder engagements and webinars. Do I earn points for attending?</p>	<ul style="list-style-type: none"> • You will only receive points after you have completed your CPD requirements on the MYCPD portal.
<p>12. Whom should I contact for queries and support?</p>	<ul style="list-style-type: none"> • Should you have any inquiries or issues related to CPD or PDP completion, please direct your queries to our call center or e-mail: cpd@theppra.org.za
<p>13. When should I begin my CPD for 2024?</p>	<ul style="list-style-type: none"> • CPD for 2024 is now open. All qualifying property practitioners can proceed with completing their Personal Development Plan, make the necessary payment, and email the proof of payment to debtcollections@theppra.org.za. for allocation. Once this is done, you can proceed with completing your modules.

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